

## Accessing Your Content

Once you have an active subscription, you can access all the content which is part of that bundle. This document will walk through the process step-by-step.

### 1. Log-in

When you first visit [ignitorlabs.com](http://ignitorlabs.com), you will see a white navigation bar on the home page. Click on 'Log In' This will take you to the Login page. You will enter your user name and password and click the 'Login' button.

### 2. Locating the Library

The first page you will see when you log in, is your account home page. Look to the top menu bar and click on 'Library.' In the Library, you will see a full listing of all the items available from Ignitor Labs.

### 3. Filter to See Your Content

In the Library section, a list of filters appear on the left. These allow you to filter what items you see in the Ignitor Labs Library. There is a button labeled 'Show My Content.' Click on this button. The Library now only displays the items that you have access to through your subscriptions. Clicking on one of the items takes you to the Item Details page where you can start your content.

### 4. Item Details

In the Item Details section, you will see a title with the manufacturer logo, model number or description, and an image of the particular item. Below that are tabs which organize the information in this section.

### 5. ProTECH Tab

The ProTECH tab is the default tab displayed upon entering the Item Details section. This tab lists the products available for this particular item. Each product will display the product name, icon, and description of the product. It will also list the Platform Availability icons displaying if the product is available for either a desktop platform, mobile platform or both. If you have already started viewing Interactive Training, a completion percentage will display. A 'Start' button will appear below. Click on the 'Start' button to launch and view the product.

**Please note:** If an Exam is included, it cannot be launched until the Interactive Training has been 100% completed. Until then, the button under the Exam will read 'Course Completion Req'd.' and it will be deactivated. Once the Interactive Training course completion displays 100%, this button will activate and read 'Start' indicating that you now have access to the Exam.

### 6. Doc Center Tab

The second tab is the Doc Center tab. Here you will find helpful documents like Operations Manuals, Service Manuals and other beneficial resources. Some items may only be accessible if you are logged into your account.